



Customer Opt Out Form

You have the right to opt out of Water Leak Relief. Please read the following statement to ensure your understanding of what opting out of this service will mean for you.

Customer Name:	
Phone Number:	

Address:		
City:	State:	Zip Code:

If you have a qualifying leak resulting in a high water bill, Water Leak Relief will pay the difference between your high water bill and the average of your last 12 monthly water bills. Water Leak Relief will pay your utility company the difference up to your benefit limit, which is \$3,000, two times per year. You would only be responsible for your normal water bill and any amount over your benefit limit.

**Once you opt out of Water Leak Relief, your high water bill will no longer
be eligible for adjustment.**

City of Adamsville Utility has recently changed their bill adjustment policy for water leaks. They will no longer adjust customer's water bills who have a high bill as a result of a leak. You will be responsible for paying the full amount on any of your future leak bills.

Example:

If you had a leak and your water bill with the leak is \$1,000 and the average of your last 12 water bills is \$50.00. You will pay the utility \$50.00 and Water Leak Relief will pay the utility the remaining \$950.00.

However, by opting out of Water Leak Relief, you would be responsible for the full \$1,000.

If for any reason, you would like to opt back into Water Leak Relief services please call. 855-426-7655 and we will be happy to assist you.

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By checking this box, I am acknowledging that I have read and understood what opting out of Water Leak Relief services will mean for me.

Signature:

Date: